# **Airconet Manual**





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# **Airconet Setup Manual**

Thank you for purchasing the latest aircon wifi technology! Please read carefully this manual before installing

#### Create an account on mobile phone

- 1. Download 'Airconet' App to Android or Apple phone from App Store
- 2. Register new account by filling up all details. Please ensure you enter the correct contact information so we will be able to contact you for future after sell service

Press 'Sign Up'	Enter details and Sign Up	Open email and "Activate"	Login to your account		
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## **Pair Airconet to Router**

1. Using provided USB wire and plug connect Airconet to power



- 2. Connect mobile phone to router. Follow these notes:
  - a. Only connect to 2.4GHz router (do not connect to 5GHz router)
  - b. In case of wifi repeaters, connect the phone to the repeater that is nearest to the Airconet (to get maximum wifi reception)
  - c. The phone used for pairing is Admin only this phone can be used to unpair Airconet at later stage such as replace router
  - d. Pair within 15 minutes from powerup while LED is flashing fast. After 15 minutes the light will go off, and restart is required to pair

#### On App, follow these steps (while Airconet's blue light blink fast)



Press '+' to add new aircon



Enter Router's password (case sensitive) and press 'Scan'. Wait few seconds

08:01

1 0 \$ 88%



Add Air Condition

#### If the pairing was successful, continue as follows:

Enter Aicron's info and name	Press 'Save'	Aircon added. Go back (twice)	
.# ITRUE-H ♥ 06:02 Ø \$ 87% ■) Airconef	u TRUE-H ≑ 08:02 ♥ \$ 87% ■) Airconet	. I TRUE-H ♥ 08:02 + ♥ \$ 87% => Aircon€t	
AirCom Management	AirCom Management	AirCom Management	
	< alexa iii (Airconet light	< alexa III	
	Save Save should light steadily	< Living Room	
AC model No. 212345 AC Brand WIND 100/3P Give it a name Living Room		•	
qwertyuiop	WIND 100/3P		
asdfghjkl	Living Room		
☆ z x c v b n m ⊗			
123	+	+	

## Pair Airconet to Air Condition

3. Within 60 seconds, while blue light is on, press any button on the aircon's remote control few times. The blue light should go off immediately after pressing the button, indicating successful pairing. If unsuccessful, restart Airconet and try pairing again within 10 seconds



## **Mount Airconet**

#### 3. Test App can control the Aircon by the Airconet:

Using the provided double side glue, attach the Airconet as close as possible to the aircon ensuring they have direct eye contact



Select the name of the aircon you want to control. Pressing any button on the Airconet's App should control the aircon



## Delete Airconet from App (to replace router or account)

It is very important to first delete all connected Airconet devices from the router before replacing a router. To delete Airconet:

- a. Use the same mobile phone and router as originally used to add the Airconet
- b. Follow these steps:

Enter 'Aircon Management' (see above)							
Press 🛅 next to Aircon name			Select 'Delete'			Blue light will blink	
n I TRUE-H 🗢	08:02 ≁ ¥ 8 Airconet	87% 💻)			08:03 Ø\$87%	-	
A	irCom Management			AirCo	m Management		
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	+			Are you sure y Room cancel	Concer X ou want to delete "Living from the system? Delete		

## Manually Delete Airconet (to replace router or account)

Delete manually Airconet in the following situations:

- a. The blue light on the Airconet does not flash after deleting (unpair)
- b. You already replaced a router before deleting Airconet from the old one
- c. Cannot access the account (and cannot recover the account)

In any of these cases please follow these steps:

- 1. Delete the Airconet from your account via APP (if you have access to the account). See instruction above in this page
- 2. Reset Airconet by holding the 'Reset' button on the back of the Airconet for 5 seconds (using a pointed pen) till blue light is flashing:



3. Start Pairing again (see above)

### **Rename Airconet**

When Pairing few Airconet devices at the same time it is impossible to know which Airconet belong to each room. In this case do as follows:

- 1. Give each device a temporary name or number
- 2. Go to control page (see below) and control them individually to identify which Airconet control which room
- 3. Go back to the AC setup page to rename them according to its room



## **Reorder Airconet location in AC list**

Enter 'Aircon Management' (see above)



## App user manual

#### Control and Monitor Aircon



Master On /Off – power On or Off all connected Aircons



All Off Weekly timer – power off all connected aircon at a specific time and day of the week:



#### Call me - send message to Service Centre







 $\Rightarrow$ 

#### Show notification list



A 'clean filter' notification is sent after anyone of the aircon has been working for accumulative 250 hours

Weekly timer – turn On and Off aircon at predefine period of the day. Repeat timer at selected days of the week. Each aircon has its own individual timer/s



Auto Off – automatically receive notification to power off AC when leaving the house. Setup the time period a message will be sent from the time the phone is disconnected from the router



Resets the Filter counter (notification is sent once AC has been working 250 hours)



Set Point temperature limit – fix the minimum and maximum set point



Create 'Group' to control few Aircon at the same time. Select which AC are added to the group and give the group a name



#### Check how many hours each AC has been working since it was last reset



#### Blue light function:

- Light is ON Airconet is ready to learn new Aircon brand. This occur during the first 10 seconds the Airconet is connected to power.
- Fast Blink New Airconet, ready to be Paired. It indicated this Airconet is not paired to any account). Fast blink is also the results of unpairing a module
- Slow Blink Module is already paired to an account but it is connected to a router
- Sometimes Slow Blink this is an indication of poor internet connection. The module is reconnecting during the short time it is blinking slow
- Light is off (while connected to power) indicate everything is ok
- Light is off but Airconet cannot work this can be due to 2 reasons:
  - New module that has not been paired for over 15 minutes
  - There is no power to the Airconet
- Light blink 1 time in the following conditions:
  - Sending command from App
  - Receiving command from AC's remote control

## Airconet Troubleshoot

Problem	Possible solutions
Cannot sign-up	<ul> <li>Confirm phone has internet connection (can surf the net)</li> </ul>
new account	• If an activation email was not received - ensure you use a working email account and check in Junk mail
	<ul> <li>The password (sign-in and admin) must be at least 4 digits</li> </ul>
	<ul> <li>If receive message "account exist" – use another email to register</li> </ul>
Cannot sign-in to	Confirm the phone has internet connection (can surf the net)
Airconet account	• Ensure you enter the right email and password
	<ul> <li>Press "Forget Password" on App and check email to create new password</li> </ul>
	• If receive email 'account failure' is an indication this email has been blocked - use another email to
Cannot Pair the	The pairing partial is 10 accords from the time the Airconst is connected to power. During this time the
aircon's remote	<ul> <li>The paring period is 10 seconds from the time time time time arconet is connected to power. During this time the blue light must be steadily ON (no blinking). Restart Airconet and try pairing again within 10s</li> </ul>
Control with	<ul> <li>Ensure you point the aircon's remote control directly to Airconet</li> </ul>
Airconet	<ul> <li>Confirm the remote control can work with the aircon</li> </ul>
	<ul> <li>If all the above pairing solutions cannot solve the problem, it might indicate that Airconet is not compatible with this specific aircon model or brand</li> </ul>
Cannot Pair	<ul> <li>Ensure mobile phone wifi is connected to router (not 4G)</li> </ul>
Airconet to	• Check the router is 2.4GHz (and not 5GHz)
router	<ul> <li>In case of a router with both 2.4 and 5GHz with same SSID – add Airconet while the phone is as far as possible from the router (so it will automatically select 2.4GHz)</li> </ul>
	• Confirm the phone has internet connection (can surf the net)
	• Ensure the router's wifi has password enabled and visible SSID (otherwise cannot pair)
	• Ensure the router's name (SSID) appear in Pair page. Otherwise it means the phone is not connected to
	the router's wifi
	• Ensure router does not over the allowable connected devices. Restart router and try again
	• Confirm you enter the correct router's password in Pair page (case sensitive)
	• Before pairing the blue light should blink fast. If it doesn't, press and hold "reset" button (on the back of
	Airconet) for 5 seconds until light blink. Release the button and repeat pairing
	<ul> <li>Test if Airconet is mounted in area with strong wifi reception -connect the phone to the same router as</li> <li>Airconet, Uald the phone part to the Airconet, Facure the phone shows at least 2 lines on the wifi</li> </ul>
	indication mark
	Move the Airconet as close as possible to the router and to the mobile phone. Repeat the pairing steps
	few times (ensuring first there is strong internet on the phone)
	• In case there is an access point (wifi repeater) it must have different SSID than the router. Connect
	Airconet to the router with the strongest reception at the designated area
Can add Airconet	• This means the module is already connected to another account. Remove the module from the other
but it's not in list	account. Reset the module from 'reset' button. And add again in new account
Cannot control	<ul> <li>Confirm the phone has internet connection (can surf the net)</li> </ul>
aircon from App	<ul> <li>Confirm the router that Airconet is connected to has internet</li> </ul>
	<ul> <li>If the blue light on Airconet is blinking slowly, indicating it is not connected to wifi. Ensure the router has wifi and restart Airconet</li> </ul>
	<ul> <li>Ensure the router's settings has not been changed (SSID, Password, Channel, etc.). If they have been changed, follow the steps bellow to delete module and repeat Pairing</li> </ul>
	<ul> <li>Test if there is wifi reception at the Airconet location - see instructions above</li> </ul>
	• Each router has limit of allowable connected wifi devices. Ensure not to connect over the max. number
	• Try to control from App – if each press of a button make Airconet's blue light to flash, do as follows:
	Ensure Airconet and Aircon has eye contact
	Learn aircon's remote control again (see above)
	• Restart Airconet from its plug to confirm the blue light is ON. If not, replace power supply
	• Sign out from the App account (settings $ ightarrow$ sign out $ ightarrow$ OK) and then sign in again
Sometimes the	• This means the internet connection is not stable, so the module reconnects. Restart both the router and
light flash	the Airconet (wait 30 seconds before reconnecting)

# **Specification**





- Compatible with most iOS and Android smart phones
- Control AirCon from anywhere in the world (via Wifi or 3G/4G)
- Control Cold / Hot / Auto / Fan / Dry mode, Set Point and Fan 1, 2, 3, Auto
- 2-way communication (status feedback and sync with aircon remote control)
- Automatic aircon brand selection via aircon's remote control
- Compatible with major aircon brand with remote control (other aircon brand has to be pre-implemented in our factory)
- Plug and Play no need installation
- Measure Room temperature via built-in temperature sensor NTC
- No need additional controller (standalone product)
- Miniature size of 3\*3\*0.8cm (almost invisible on the wall)
- Turn ON the air condition to its last status in memory
- Set Point Temperature Range: 16 ~ 32°c
- Room Temperature range: 0 ~ 60°c
- Power: 5VDC, Max. 300mA
- IR distance: Max. 6 meters at line of sight
- Wireless wifi frequency: 2.4GHz ISM free frequency range
- Wifi Communication distance: maximum 30 meters (at line of sight)
- Enclosure: ABS plastic casing. White color or custom (MOQ)
- Indoor use only
- CE, EMC, FCC, IC, LVD standard